


PREPARE YOUR STAY 2021

Key steps 1 2 3

 Make an appointment with a hydrotherapy doctor for your arrival medical consultation on the 1st day of treatment.

Please precise treatment package chosen (Hydrotherapy 6, 12 or 18 days, or SensiCure (*))

 contact doctor's secretary ☎ +33 (0)9 73 03 26 90 (🇫🇷 only)

or email your request to contact.avenecenter@pierre-fabre.com

for availabilities and to book your appointment (Doctors list below)

- Dr Pavlina DULGUEROVA, Dermatologist and Venereologist
- Dr Anne MATHIEU, Dermatologist and Venereologist
- Dr Diana PLACINTESCU, Dermatologist and Venereologist
- Dr David VERCHERE, General Practitioner

Useful Info

- The dates of your treatment will depend on your medical appointment (upon doctor's availability). Avene center will welcome you at the chosen dates, except for SensiCure (*) programme.
- Choosing your hydrotherapy doctor is a personal decision. All doctors listed above can take care of all pathologies. Medical record mandatory for new patients.
- Medical Center for your arrival consultation is in the new building next to Avene Center (in front of the parking).
- Medical information concerning the patient's condition must be provided to the doctor before arrival (letter from local doctor, summary of medical record, photos...)


 Book **accommodation** for your stay

➤ Onsite: Avene Hotel or Residence Val d'Orb

➤ Other: contact Avene Tourist office

 ☎ Consult Accommodation Guide or visit Avène - Grand Orb website



 Complete Treatment Booking Form online at www.avenecenter.com/en and confirm with downpayment.

(*) depending on availability – For "Sensicure Experience" programme 2 or 3 days, please contact Avene center.

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www.avenecenter.com

YOUR TREATMENT IN AVÈNE

Arrival Medical consultation

During that consultation on your first day of treatment, the hydrotherapy doctor will write a prescription for your personalized hydrotherapy treatment program.

You need to provide all information related to your medical condition (letter from your referring doctor, analysis, list of your medications ...).

Medical consultation fees

You have to pay directly to the hydrotherapy doctor during arrival consultation (**).

These fees include arrival and departure consultations, medical surveillance and eventually filiform shower sessions costs.

- Check with the secretary for accepted payment methods (NO cash dispenser in Avène).

First treatment session after medical consultation

After medical consultation with your hydrotherapy doctor, you may come directly to Avène Hydrotherapy Center's reception with your treatment prescription for admission.

Treatment schedules

They are arranged with you on the day of your arrival at the reception of the Hydrotherapy Center according to the doctor's prescription.

A planning is given to you for the entire stay and it is important to respect the schedules.

Treatment sessions will take place every day (including holidays) except on Sunday.

Patient's dress-code

- For all patients, a bathrobe and towel will be loaned every day before entering the treatment area (Additional bathrobe: 20€/week).
- For hygiene purpose, we will provide flip-flops, which should be worn exclusively in the Treatment area (included in the package).
(Extra flip-flops at the Boutique, size from 16 to 46 - 10€)
- Adults' baths and showers are in individual cabins. Wearing a swimsuit is at your discretion. It may be necessary in case of underwater massage or filiform shower sessions depending on your medical prescription.

Attendant for patients under 12 years old

For patients under 12 years old, it is mandatory to have an accompanying adult during treatment sessions. Only one person allowed. This person will need to wear a bathrobe for hygiene purpose, as well as flip-flops, to be worn exclusively in the treatment area.

Loan of the bathrobe for 3 weeks + flip-flops included in the treatment package.

Other accompaniment: please contact us.

On your last day, please come to the center's reception after treatment

- Payment is required on arrival, based upon quotation from your medical prescription.
Final invoice will be calculated and paid on your last day.
- We accept payment by cash or credit card (MasterCard, Visa, Americanexpress).

(**) Except for SensiCure, included in the package.