


## PREPARE YOUR STAY 2021

## Key steps 1 2 3

- 1 Make an **appointment** with a hydrotherapy doctor for your **arrival medical consultation** on the 1<sup>st</sup> day of treatment. Please precise treatment package chosen (**Hydrotherapy** 6, 12 or 18 days, or **SensiCure** (\*)).

☎ contact doctor's secretary ☎ +33 (0)9 73 03 26 90 (  only)

(starting January 18th 2021)

or email to [contact.avenecenter@pierre-fabre.com](mailto:contact.avenecenter@pierre-fabre.com)

**Due to the current sanitary conditions,  
the list of thermal doctors and there presence in 2021 will be announced later.**

**Contact Avene Center for more information.**

## Useful Info

- The **dates of your treatment** will depend on your medical appointment (upon doctor's availability). Avene center will welcome you at the chosen dates, except for **SensiCure** (\*) programme.
- **Choosing your hydrotherapy doctor** is a personal decision. All doctors listed above can take care of all pathologies. Medical record mandatory for new patients.
- **Medical Center** for your arrival consultation is in the new building next to Avene Center (in front of the parking).
- Medical information concerning the patient's condition must be provided to the doctor before arrival (letter from local doctor, summary of medical record, photos...)

- 2 Book **accommodation** for your stay

➤ Onsite: Avene Hotel or Residence Val d'Orb

➤ Other: contact Avene Tourist office

☎ Consult **Accommodation Guide** or visit Avène - Grand Orb website



- 3 Complete **Treatment Booking Form** online at [www.avenecenter.com/en](http://www.avenecenter.com/en) and confirm with downpayment.

(\*) depending on availability – For "Sensicure Experience" programme 2 or 3 days, please contact Avene center

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[www.avenecenter.com](http://www.avenecenter.com)

# YOUR TREATMENT IN AVENE

## Arrival Medical consultation

During that consultation on your first day of treatment, the hydrotherapy doctor will write a **prescription** for your personalized hydrotherapy treatment program.

You need to provide all information related to your medical condition (letter from your referring doctor, analysis, list of your medications ...).

## Medical consultation fees

You have to pay directly to the hydrotherapy doctor during arrival consultation (\*\*).

These fees include arrival and departure consultations, medical surveillance and eventually filiform shower sessions costs.

- Check with the secretary for accepted payment methods (NO cash dispenser in Avène).

## First treatment session after medical consultation

**After medical consultation** with your hydrotherapy doctor, you may come directly to Avène Hydrotherapy Center's reception with your treatment prescription for admission.

## Treatment schedules

They are arranged with you on the day of your arrival at the reception of the Hydrotherapy Center according to the doctor's prescription.

A planning is given to you for the entire stay and **it is important to respect the schedules.**

Treatment sessions will take place every day (including holidays) except on Sunday.

## Patient's dress-code

- For all patients, a bathrobe and towel will be loaned every day before entering the treatment area (Additional bathrobe: 20€/week).
- For hygiene purpose, we will provide flip-flops, which should be worn exclusively in the Treatment area (included in the package). (Extra flip-flops at the Boutique, size from 16 to 46 - 10€)
- Adults' baths and showers are in individual cabins. Wearing a swimsuit is at your discretion. It may be necessary in case of underwater massage or filiform shower sessions depending on your medical prescription.

## Attendant for patients under 12 years old

For **patients under 12 years old**, it is mandatory to have an **accompanying adult** during treatment sessions. **Only one person allowed.** This person will need to wear a bathrobe for **hygiene purpose**, as well as **flip-flops**, to be worn exclusively in the treatment area.

Loan of the bathrobe for 3 weeks + flip-flops included in the treatment package.

Other accompaniment: please contact us.

## On your last day, please come to the center's reception after treatment

- Payment is required on arrival, based upon quotation from your medical prescription. Final invoice will be calculated and paid on your last day.
- We accept payment by cash or credit card (MasterCard, Visa, American express).

(\*\*) Except for SensiCure, included in the package.