Openning 2020: from March 23rd to October 31st

Prepare your stay 2020

Key steps 1 2 3

1. Make an appointment with a hydrotherapy doctor for your arrival medical consultation on the 1st day of treatment. Please precise treatment package chosen (Hydrotherapy 6, 12 or 18 days, or SensiCure (*)).

☞ Choose your doctor from the list below

☞ contact doctor’s secretary ☎ +33 (0)9 73 03 26 90 (only)
or email to contact.avenecenter@pierre-fabre.com

(stating January 13th 2020)

Dr Pavlina DULGUEROVA,
Dermatologist and Venereologist
(present from 23/03 to 19/09/2020)

Dr Claire MARTINCIC,
General practitioner
(present from 23/03 to 31/10/2020)

Dr Alexis PALLIEZ,
General practitioner
(present from 23/03 to 31/10/2020)

Dr Diana PIACINTESCU,
Dermatologist and Venereologist
(present July/August)

Useful Info

➢ The dates of your treatment will depend on your medical appointment (upon doctor’s availability). Avene center will welcome you at the chosen dates, except for SensiCure (*).

➢ Choosing your hydrotherapy doctor is a personal decision. All doctors listed above can take care of all pathologies. Medical record mandatory for new patients.

➢ Medical Center for your arrival consultation is in the new building next to Avene Center (in front of the parking).

➢ Medical information concerning the patient’s condition must be provided to the doctor before arrival (letter from local doctor, summary of medical record, photos…)

2. Book accommodation for your stay

➢ Onsite: Avene Hotel or Residence Val d’Orb

➢ Other: contact Avene Tourist office

☞ Consult Accommodation Guide or visit Avène - Grand Orb website

3. Complete Treatment Booking Form online at www.avenecenter.com/en and confirm with downpayment.

(*) depending on availability – Contact Avene center

Les Thermes d’Avène - Les Bains d’Avène - 34260 Avène - France - Tél. : +33(0)4 67 23 41 87
www.avenecenter.com
**Arrival Medical consultation**

During that consultation on your first day of treatment, the hydrotherapy doctor will write a *prescription* for your personalized hydrotherapy treatment program. You need to provide all information related to your medical condition (letter from your referring doctor, analysis, list of your medications …).

**Medical consultation fees**

You have to pay directly to the hydrotherapy doctor during arrival consultation (*). These fees include arrival and departure consultations, medical surveillance and eventually filiform shower sessions costs.

- Check with the secretary for accepted payment methods (NO cash dispenser in Avène).

**First treatment session after medical consultation**

After medical consultation with your hydrotherapy doctor, you may come directly to Avene Hydrotherapy Center’s reception with your treatment prescription for admission.

**Treatment schedules**

They are arranged with you on the day of your arrival at the reception of the Hydrotherapy Center according to the doctor’s prescription. A planning is given to you for the entire stay and it is important to respect it. Treatment sessions will take place every day (including holidays) except on Sunday.

**Patient’s dress-code**

- For all patients, a bathrobe and towel will be loaned every day before entering the treatment area (Additional bathrobe: 20€/week).
- For hygiene purpose, we will provide flip-flops, which should be worn exclusively in the Treatment area (included in the package).
  - (Extra flip-flops at the Boutique, size from 16 to 46 - 10€)
- Adults’ baths and showers are in individual cabins. Wearing a swimsuit is at your discretion. It may be necessary in case of underwater massage or filiform shower sessions depending on your medical prescription.

**Attendant for patients under 12 years old**

For *patients under 12 years old*, it is mandatory to have an accompanying adult during treatment sessions. **Only one person allowed.** This person will need to wear a bathrobe for *hygiene purpose*, as well as flip-flops, to be worn exclusively in the treatment area. Loan of the bathrobe for 3 weeks + flip-flops included in the treatment package. Other accompaniment: please contact us.

**On your last day, please come to the center’s reception after treatment**

- Payment is required on arrival, based upon quotation from your medical prescription. Final invoice will be calculated and paid on your last day.
- We accept payment by cash or credit card (MasterCard, Visa, American express).

(*) Except for SensiCure, included in the package.