OPENING 2020: from MARCH 23rd to OCTOBER 31st

PREPARE YOUR STAY 2020

Key steps 1 2 3

1 Make an appointment with a hydrotherapy doctor for your arrival medical consultation on the 1st day of treatment. Please precise treatment package chosen (Hydrotherapy 6, 12 or 18 days, or SensiCure (*)).

☞ Choose your doctor from the list below
☞ contact doctor’s secretary ☑ +33 (0)9 73 03 26 90 (only)
or email to contact.avenecenter@pierre-fabre.com
(staring January 13th 2020)

Dr Pavlina DULGUEROVA, Dermatologist and Venereologist (present from 23/03 to 19/09/20)

Dr Claire MARTINCIC, General practitioner (present from 23/03 to 19/09/20)

Dr Alexis PALLIEZ, General practitioner (present from 23/03 to 19/09/20)

Dr Diana PLACINTESCU, Dermatologist and Venereologist (present July and August)

Useful Info

➤ The dates of your treatment will depend on your medical appointment (upon doctor’s availability). Avene center will welcome you at the chosen dates, except for SensiCure (*).

➤ Choosing your hydrotherapy doctor is a personal decision. All doctors listed above can take care of all pathologies. Medical record mandatory for new patients.

➤ Medical Center for your arrival consultation is in the new building next to Avene Center (in front of the parking).

➤ Medical information concerning the patient’s condition must be provided to the doctor before arrival (letter from local doctor, summary of medical record, photos…)

2 Book accommodation for your stay

➤ Onsite: Avene Hotel or Residence Val d’Orb

➤ Other: contact Avene Tourist office
☞ Consult Accommodation Guide or visit Avène - Grand Orb website

3 Complete Treatment Booking Form online at www.avenecenter.com/en and confirm with downpayment.

(*) depending on availability – Contact Avene center

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www.avenecenter.com
**YOUR TREATMENT IN AVENE**

### Arrival Medical consultation

During that consultation on your first day of treatment, the hydrotherapy doctor will write a **prescription** for your personalized hydrotherapy treatment program. You need to provide all information related to your medical condition (letter from your referring doctor, analysis, list of your medications …).

### Medical consultation fees

You have to pay directly to the hydrotherapy doctor during arrival consultation (*). These fees include arrival and departure consultations, medical surveillance and eventually filiform shower sessions costs.

- Check with the secretary for accepted payment methods (NO cash dispenser in Avène).

### First treatment session after medical consultation

After medical consultation with your hydrotherapy doctor, you may come directly to Avène Hydrotherapy Center’s reception with your treatment prescription for admission.

### Treatment schedules

They are arranged with you on the day of your arrival at the reception of the Hydrotherapy Center according to the doctor’s prescription. A planning is given to you for the entire stay and it is important to respect it. Treatment sessions will take place every day (including holidays) except on Sunday.

### Patient’s dress-code

- For all patients, a bathrobe and towel will be loaned every day before entering the treatment area (Additional bathrobe: 20€/week).

- For hygiene purpose, we will provide flip-flops, which should be worn exclusively in the Treatment area (included in the package).
  (Extra flip-flops at the Boutique, size from 16 to 46 - 10€)

- Adults’ baths and showers are in individual cabins. Wearing a swimsuit is at your discretion. It may be necessary in case of underwater massage or filiform shower sessions depending on your medical prescription.

### Attendant for patients under 12 years old

For **patients under 12 years old**, it is mandatory to have an **accompanying adult** during treatment sessions. **Only one person allowed**. This person will need to wear a bathrobe for **hygiene purpose**, as well as **flip-flops**, to be worn exclusively in the treatment area. Loan of the bathrobe for 3 weeks + flip-flops included in the treatment package. Other accompaniment: please contact us.

### On your last day, please come to the center’s reception after treatment

- Payment is required on arrival, based upon quotation from your medical prescription. Final invoice will be calculated and paid on your last day.

- We accept payment by cash or credit card (MasterCard, Visa, American express).

(*) Except for SensiCure, included in the package.

Prepare your stay 2020, Key steps_EN V0 2/2